

Innovative Health Monitoring

September 15, 2023

Re: Notice To Customers: Notice of Miku Inc. Acquisition by Innovative Health Monitoring, LLC and Implementation of Subscription Services

To our valued customers:

We at Innovative Health Monitoring (IHM) are very excited to share that we have purchased the assets and operations of Miku Inc. as of September 15, 2023. The core technology of the Miku touchless monitoring system and in-app features are unmatched, and we are thrilled to continue to offer our customers all of the features of the Miku product. Our purchase of the assets of Miku and the resulting rebranding and redirection of the company under consolidated new ownership represents the culmination of a financial restructuring of the company which was necessary in order for Miku's business to continue. As a necessary part of this ongoing process, on October 1, 2023 we will be introducing a subscription service that will allow current customers to continue to use their monitors and the Miku app to access all the features we love about this product.

For loyal customers who already have a Care+ subscription, no action is required. You will continue to have access to all the current features within the app, including the Care+ tab. You will continue to receive the same video storage package that you are already subscribed to.

For customers who did not previously subscribe to Care+, many of the features you have been receiving for free will now require a monthly subscription fee. We value each of you as a customer, and with your subscription we will be able to continue to provide you not only the core monitoring services you currently enjoy, but other enhanced features and analytics that are a part of the Care+ package, as well as on-going product updates that will improve your experience.

For those that do not wish to sign up for the subscription service, you will continue to receive Live HD video and audio streaming locally, as long as both the monitor and your device are operating on the same local Wi-Fi network.

Below is a breakdown of the features of the subscription model that will become effective on October 1st 2023:

1. Free Features:
 - a. Live HD video and audio streaming (available locally only unless the customer's smartphone or tablet is operating on the same wireless network as the monitoring device).
2. Subscription Membership @ \$9.99 per month:
 - a. Live HD video and audio (local and remote access);
 - b. two-way talk;
 - c. live breathing waveform;

- d. sleep and health analytics;
- e. environmental analytics;
- f. various notifications and alerts;
- g. sounds and lullabies;
- h. three days of video storage;
- i. Care+ access;
- j. wellness trends.
- k. tips from medical and sleep experts; and
- l. wellness tracking tools (height, weight, feeding, body temp, diaper changes).

The Subscription Service will also offer customers access to higher tier memberships that include longer term video storage at the following levels:

- 1. Monthly Membership + 30 days of video storage (\$14.99 per month);
- 2. Monthly Membership + 1 Year of video storage (\$19.99 per month); and
- 3. Monthly Membership + Unlimited video storage (\$29.99 per month).

HOW TO ACTIVATE THE SUBSCRIPTION

Beginning on October 2, 2023, all of the premium features listed above that require membership will be restricted inside of the app. You simply need to click “Activate Membership” in the app and follow the prompts to select your desired membership tier. The process will guide you through the payment authorization process through Apple and/or Google pay services for iOS and/or Android devices.

REMINDER FOR EXISTING CARE+ USERS

If you are already subscribed to Care+, there is no action required. You will continue to have access to all features within the app including the Care+ tab. You will continue to receive the same video storage package that you are already subscribed to. You can continue to manage your Care+ subscription through the existing web portal.

We thank you for your loyalty to Miku and we look forward to continuing to provide to our subscribers all of the great features you have enjoyed since you purchased the product. We look forward to hearing from you.

Sincerely,

Innovative Health Monitoring, LLC